VALUE AND KNOWLEDGE REVIEW

Value and Knowledge Review

Four views of the live deployment

150 minutes for evidence and decisions

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Review outcome

Traceable impact and missing data

Actions with owner and date

Reasoned scope decision

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Comparison frame

Same task and counting unit

Baseline and current period

Disclose changes and data gaps

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Finance and the whole process

R12-N: 60 handled out of 100 eligible cases

Total active time per handled case falls from 12 to 9 minutes

Monthly upkeep initially unknown

Activity: Record the first finding on 12.2. Which conclusion needs another record?

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Capacity and spending impact

Released time is initially capacity

Avoided spending requires evidence

Count the same benefit once

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Operations and task success

Completeness and correction effort

Technically confirmed handover

Experienced benefit across users

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Recurring benefit

Concrete occasion during work

Simple access and useful action

Visible handling of personal contributions

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Knowledge and maintenance

Unanswered questions and source conflicts

Steward, owner and deputy

Maintenance effort and review slot

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Approval and KSE adoption

Question or discarded

Approved, adoption pending

Adoption confirmed and answer retested

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Contract and calculation basis

Governing agreement and approved scenario

Check BOI rules against the Value Ledger

Public time calculator is not a contract calculator

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Scope and actions

Retain, change, limit or investigate expansion

Conditions from all four views

Owner, date and acceptance per action

Activity: Connect the four R12-N findings on 12.6. Record a reasoned action, the outstanding confirmation and a review date.

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Next review date

Results document within five working days

Confirm pending evidence and actions

Next quarter, or earlier for critical findings