Workshop 4 · Context

Knowledge and Sources Workshop

Authoritative sources, clear boundaries and testable answers

30 client-specific acceptance questions

Purpose

People decide source authority

Each source has owner, version and applicability

Each gap has interim treatment and an owner

Each answer needs appropriate evidence or a visible boundary

Current architecture

VOP and approval stages

KSE provides evidence, TalkTo orchestrates use, Voice runs the conversation

Frontend shows understanding and status

Review in overmind.talk and confirmed KSE adoption are separate

Worksheet 4.2

Knowledge along the task

Trace a normal case from trigger to result

Record question, required knowledge and location

Test one ambiguous request and one boundary

Different checks

Context and permission

Site, variant and period may determine the answer

Digital surroundings supply context

Context creates no additional data rights

Worksheet 4.1

Source register

Title, original location, version and effective date

Owner, authority and permitted audience

Include, repair, clarify or omit

Bounded extraction

Tables drawings and reading gaps

Check every critical statement against the original sheet

Record version, location and human reviewer

The published outlook is not a feature commitment

Worksheet 4.3

Contradictions and knowledge gaps

Show both source locations and applicability

Label uncertainty and obtain domain resolution

Do not fill internal rule gaps with general knowledge

Access and boundaries

Document content and system rules

An instruction in a source remains source content

It does not override access or system rules

Unauthorised requests need a clear boundary and appropriate contact route

Worksheets 4.4 and 4.5

Four types of acceptance questions

Draft 30 cases beforehand and review independently against sources

Normal, boundary, out-of-scope and no-source cases matching the risks

Explicitly mark critical cases and missing evidence

One test case

Expectation source and behaviour

Question, expected statement or behaviour and permitted source location

Independent domain review, criticality and version for each case

Reviewed design does not mean passed system test

Evidence

Test version and repetition

Open the handover with 29 reviewed designs. Which source set is missing?

Check the baseline and conflict variant. Freeze the complete design.

Record a run. Then change the expected result. Which evidence still applies?

Target conversation

Normal and ambiguous cases

Answer with evidence and an understandable source

Ask specifically for essential missing details

Do not omit conditions or limits

Ownership

Handover to people

State what is unresolved or outside scope

Name the responsible contact and permitted route

Use technical transfer only when the integration exists

Two pieces of evidence

Approved and adopted in KSE

Document domain review and approval

Document confirmed adoption and new knowledge version

Only then close the hint as implemented

Worksheet 4.7

Steward and next tests

Name steward, deputy and source owners

Assign owners and dates to gaps and test failures

Hand source approval and test plan to the pilot