OVERMIND / WORKSHOP CATALOGUE / 2027

Workshops for Voice Intelligence

Thirteen workshops and two labs for data analysis and conversation practice. From selecting a task through rollout to ongoing review.

A tangible outcome from every format

• A concrete business need determines the starting point. Together we clarify the task, knowledge, conversation, people and accountability.

• Each format delivers a usable result, including without a follow-on engagement. Guides, slides and worksheets are available in German and English.

• Exercises make quality observable through cases, checkable answers and traceable decisions.

As of 17 November 2026 / Programme for 2027

Net guide prices use the October 2026 catalogue as their basis, plus travel expenses. The approved quotation and agreed scope are binding.

overmind.one / contact@overmind.one

Browse all workshops and labs · English materials pack (ZIP)

In the language pack, index.html links to every guide, worksheet, slide deck and exercise. The fillable workbook lets you save your answers and load them again later.

The shared approach

The four Cs connect a concrete task with a usable outcome. They are considered together from the outset.

Context

Which sources apply to this task, person and situation? Scope, version, access and subject-matter ownership remain traceable.

Code

Which facts and questions does the conversation need? Social Coding shapes its subject-matter logic. Technical implementation connects this with permitted system steps and confirmed outcomes.

Culture

How does the application fit people and their workplace? Participation, supported practice and recurring value support sustainable working habits.

Compliance

Which data and actions are permitted? Accountable people review data flows, permissions, approvals and handovers for the specific use case.

VOP as the foundation

KSE	Sources, evidence and knowledge states.
TalkTo	Coordinate the task and use case; review subject-matter contributions and approvals. Knowledge review uses the overmind.talk interface.
Voice	Conduct the conversation, clarify information and explain the next step.
Frontend	Provide suitable access and a visible record of understanding and processing status.

New knowledge contributions remain proposals until subject-matter approval and confirmed incorporation into KSE. Internal start, fixed design assignment and guest access require separate approvals.

All formats at a glance

No.	Format	Duration	Net guide price
01	Executive Briefing Voice Intelligence and VOP	90 min	Free as a first meeting; EUR 900 for an in-house session.
02	4C Opportunity Workshop	1 day	EUR 4,900.
03	Value and Measurement BOI	4 h	Part of the Observe pilot; not charged separately.
04	Context Knowledge and Sources Workshop	4 h	EUR 3,500; included in the Observe pilot.
05	Code Integration and Action Boundaries	4 h	EUR 3,500; included in the Observe pilot.
06	Culture Social Coding and Adoption	2 × 4 h	EUR 5,900.
07	Compliance Trust and Data Boundaries	4 h	EUR 3,500.
08	Touchpoint and Voice Experience	4 h	EUR 3,500 including prototype.
09	Steward Training	4 h	EUR 2,600.
10	Preparing Expert Interviews	4 h	EUR 3,500 including interview guides.
11	Team Launch and Champions	2 h	EUR 1,750; each additional group on the same day EUR 900.
12	Value and Knowledge Review	2-3 h	Part of ongoing operations; EUR 1,750 separately.
13	Facilitator Training for Partners	1 day + practice	EUR 950 per person, credited against the first joint workshop.
D	TalkToData Data Workshop	4 h	EUR 3,500 according to the October 2026 catalogue.
T	TalkToTrain Scenario Workshop	4 h planned	By agreement.

Select a title to go to its description. D and T are the labs for data and conversation practice. Agree the schedule for T with the training partner.

Learning paths · Process and terms · Learning foundations · TalkTo by task

Workshop 1 / Getting started

Executive Briefing Voice Intelligence and VOP

Use a workplace example to see which answers a voice service can support with evidence and which questions remain open.

Duration	Net guide price	Participants
90 minutes, on site or remote.	Free as a first meeting; EUR 900 for an in-house session.	Executive management and department heads; up to 15 people.

What you will work on

- Trace how KSE, TalkTo, Voice and the Frontend contribute to an answer.
- Observe a demo. If it is unavailable, check the fallback dialogue on sheet 1.2 against its source.
- Apply the four Cs and two industry examples to situations from your own organisation.
- Identify one or two candidate areas and record the most important assumption to check.

What you will take away

- Candidate areas with the people affected and the consequences, or a reasoned decision to stop.
- A short record naming the sponsor, open questions, the next action, its owner and due date.

Materials and tools

- Guide, slides and five worksheets covering demo observations and candidate selection.
- The kit includes a fictional fallback dialogue and source excerpt. Overmind provides an approved demo with sample knowledge for the session.

What to bring

- Invite decision-makers; describe the reason and concrete problem situations.
- Provide screen and sound or suitable video conferencing.

New knowledge requires domain approval and confirmed KSE adoption.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook

Workshop 2 / Getting started

4C Opportunity Workshop

Compare operational bottlenecks and select a bounded starting point.

Duration	Net guide price	Participants
1 day or two half days remotely; report within five working days.	EUR 4,900.	Sponsor, department and process owners, practitioners and IT; 6-10 people.

What you will work on

- Trace an everyday situation through to a usable result.
- For five or six candidates, check knowledge, access, conversation flow, routines and approvals.
- Assess impact and feasibility. Record missing evidence and reasons for blocking a start separately.
- Test the choice under less favourable assumptions and agree the scope and TalkTo approach for the first use case.

What you will take away

- Opportunity report with three to five prioritised cases, a 4C matrix and the reasons for the choice.
- Decision sheet and pre-scoping record covering scope, outstanding approvals and the next data delivery.

Materials and tools

- Offline matrix for six candidates with start conditions, a downside comparison and printable templates.
- Comparison case, guide, worksheets, slides, pre-scoping materials and Scoping Workbook.

What to bring

- Bring three everyday situations per participant and an initial source and system overview.
- Include an authorised sponsor and actual users' perspectives.

A missing assessment input leaves the ranking open. A recorded block on starting remains visible.

Open the materials online

Guide · Worksheets · Slides · Priority matrix

Workshop 3 / Getting started

Value and Measurement BOI

Work out how much team time is released and which changes in expenditure can be verified.

Duration	Net guide price	Participants
Half a day, four hours.	Part of the Observe pilot; not charged separately.	Sponsor, finance, process owner, practitioner and data owner; 3-6 people.

What you will work on

- Define what counts, the comparison period and active team time through to a checked result.
- Calculate cases used and hours by hand before checking the example. Apply the usage rate once.
- Compare base and downside scenarios including upkeep. Report capacity, economic net effect and cash impact separately.
- Draft the Value Ledger, Cost Card and Control Envelope for contract discussions.

What you will take away

- Observe measurement plan with a counting unit, baseline, quality criteria, evidence sources and owners.
- Two scenarios with itemised costs and criteria for continuing, adjusting or stopping.

Materials and tools

- Case figures, calculation sheet, slides and guide. The offline scenario calculator lets participants check their figures.
- Public time and work-value calculator for time comparisons. Contract calculations require a separately approved tool.

What to bring

- Provide volumes, active time, known costs and anonymised process examples.
- Arrange baseline data access and accountable finance and domain contacts.

Billing under the Observe pilot requires separately approved contract terms and prices.

Open the materials online

Guide · Worksheets · Slides · Scenario calculator

Workshop 4 / Implementation

Context Knowledge and Sources Workshop

Clarify authoritative knowledge, its owners and how answers will be assessed.

Duration	Net guide price	Participants
Half a day, four hours; prepare sources beforehand.	EUR 3,500; included in the Observe pilot.	Domain and source owners, knowledge management, operations and IT; 4-8 people.

What you will work on

- Define acceptable answers for a routine case, an ambiguous request and a boundary case.
- Check source, scope, version and reading rights. Assign someone to resolve conflicting evidence.
- Review eight priority drafts from 30 client cases in depth and record the permitted source set.
- Link a test run to the reviewed version and plan a retest if the expected answer changes.

What you will take away

- Source register covering scope, reading rights and open actions, plus three conversation sketches.
- With all advance reviews complete, 30 versioned test drafts. Otherwise, an outstanding test list with owners and due dates.

Materials and tools

- Offline register for 30 cases, fictional practice sources, worksheets, slides and guide.
- Scoping Workbook, plus the KSE console and overmind.talk where access has been approved.

What to bring

- Provide the original sources, prepare 30 test drafts seven working days before the session and complete the second domain review at least three working days beforehand.
- Invite source owners and the future steward. Name the deputy during the session.

Draft approval and each executed test have separate evidence. Knowledge takes effect after domain approval and confirmed incorporation into KSE.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Test register

Workshop 5 / Implementation

Code Integration and Action Boundaries

Define one initial action so that permissions, confirmation and the result in the target system can be verified.

Duration	Net guide price	Participants
Half a day, four hours.	EUR 3,500; included in the Observe pilot.	IT, system and process owners and information security; 3-6 people.

What you will work on

- Map systems, interfaces and owners. Choose one action for one role and target system.
- Distinguish reading, preparing and triggering actions. Define independent second approval for sensitive actions.
- Use separate case cards to investigate duplicate confirmation and a missing acknowledgement.
- Record the expected and actual result, version and evidence for each test. Plan a retest when the test scope changes.

What you will take away

- System map and action card covering permissions, confirmation, duplicate prevention and responsibility for recovery.
- Phased integration plan with eight test cases. Tabletop findings, technical runs and pending retests are recorded separately.

Materials and tools

- Offline register with eight distinct case cards, worksheets, guide and slides. The cards can be saved together.
- Scoping Workbook and the architecture and process overview for the systems in scope.

What to bring

- Provide approved test data or a test environment and interface documentation.
- Name accountable domain and technical contacts for each system.

A technical pass requires an executed test with target-system evidence for the current setup. Production release is approved separately.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Eight action tests

Workshop 6 / Implementation

Culture Social Coding and Adoption

Design conversations for real tasks and test them with the people who will use them.

Duration	Net guide price	Participants
Two half days of four hours each, one to two weeks apart.	EUR 5,900.	Part 1 with 5-8 people drawn from users, subject teams, brand, HR or employee representatives. Part 2 with 6-8 target users and 2-3 observers.

What you will work on

- Rehearse a work situation with required details, follow-up questions, corrections and interruptions.
- Compare two recordings. Record task success and personal ratings separately.
- Test three core tasks with target users, retest changes and agree how to give feedback.

What you will take away

- Target dialogues, speaking rules and a pronunciation list for the selected situations.
- Test record with open questions and a rollout plan with champions and a feedback route.

Materials and tools

- Offline listening exercise with two recordings of the same voice and words at different speeds, plus a transcript.
- Rating sheet 6.7, facilitator guide and slides. For the client test, confirm the test voice and reference answers in advance.

What to bring

- Bring terminology, names, language rules and typical work situations.
- Recruit six to eight target users, including sceptical participants.

The listening test shows how the people who took part handled the situations they tested.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Listening exercise and transcript

Workshop 7 / Implementation

Compliance Trust and Data Boundaries

Clarify data flows, access and required decisions for a specific use case.

Duration	Net guide price	Participants
Half a day, four hours.	EUR 3,500.	Data protection, information security, legal, IT and employee representatives where relevant; 3-6 people.

What you will work on

- Map data flows, recipients, storage locations and retention for the selected use case.
- Define role permissions, AI notices, recording, deletion and handover rules.
- Assess the internal trial, fixed design and guest access separately. Identify which decisions need review after a version change.

What you will take away

- Data-flow map, access and rule matrices, and drafts of the required notices.
- Three separate entries stating scope, evidence, outstanding conditions and the person responsible.

Materials and tools

- Workbook sheet 7.7 with three decision fields and fictional evidence for a version-change exercise.
- Guide, slides and templates for reviewing provider documents and open legal questions.

What to bring

- Provide policies, works agreements and existing contract or provider documents.
- Include the relevant data-protection, security and legal decision-makers.

The workshop prepares decisions. The responsible teams decide on live data and guest access. Legal advice is outside the scope of the workshop.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook

Workshop 8 / Implementation

Touchpoint and Voice Experience

Make the entry point, interruption and next step clear in a voice interaction.

Duration	Net guide price	Participants
Half a day, four hours.	EUR 3,500 including prototype.	Marketing, brand, product, sales or service and web team; 3-6 people.

What you will work on

- Choose a primary and fallback channel, such as a website, QR code or phone.
- Use text when microphone access is denied, pause and correct entries in the prototype.
- Test six required paths on mobile and desktop. After a disconnection, check the existing request and count the transmissions.

What you will take away

- Touchpoint map, page profile and clickable prototype with separate test results for each device.
- Launch checklist with measures, owners and technical checks still pending.

Materials and tools

- Offline prototype requiring no microphone access, nine reference cases in the guide, worksheets and slides.
- For the client design, a confirmed Frontend workbench or agreed alternative.

What to bring

- Provide usable images, brand rules and contacts approving text and links.
- Arrange a target user and suitable mobile and desktop test devices.

The simulation distinguishes sending, acceptance and fulfilment. Public launch requires separate approval.

Open the materials online

Guide · Worksheets · Slides · Touchpoint prototype

Workshop 9 / Enablement

Steward Training

Review knowledge and identify the tasks each person can carry out independently.

Duration	Net guide price	Participants
Half a day, four hours, in your own tenant.	EUR 2,600.	Stewards, domain owners and deputies; 2-6 people.

What you will work on

- Work through ten client cases cleared for training, compare conflicting sources and ask clarifying questions.
- Document subject approval, KSE incorporation and the answer retest separately. Practise withdrawal in the approved training environment.
- Record five core actions per person as independent, assisted, pending or simulated.

What you will take away

- Reasoned case decisions and a personal competence matrix with evidence and dates for outstanding observations.
- Review rules, a named deputy and a weekly review slot.

Materials and tools

- Fillable, printable competence matrix 9.7, fictional practice cases, guide, worksheets and slides.
- For live practice in the client tenant, confirm access to overmind.talk, KSE and Voice in advance.

What to bring

- Provide real hints or source pairs approved for use in the exercise and the relevant experts.
- Name stewards and deputies; arrange access and sufficient review time.

Independent work requires observed evidence for the tasks in scope. Operational access rights require separate authorisation.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Individual evidence matrix

Workshop 10 / Enablement

Preparing Expert Interviews

Capture critical experience and prepare its transfer into everyday work.

Duration	Net guide price	Participants
Half a day, four hours.	EUR 3,500 including interview guides.	Knowledge management or HR, domain leaders, two or three experts and future steward; 4-8 people.

What you will work on

- Choose three topics by knowledge risk and future use. Draft a guide for each, with open questions on one point at a time and follow-up prompts.
- Rehearse a shift handover in a role-play. The expert corrects the recorded statement and the group reviews the follow-up question.
- For practical skills, plan a demonstration, a practice attempt and feedback.

What you will take away

- Three separately editable guides, a prioritised topic list and a documented review of the trial interview.
- Expert briefing and handover plan with a steward, deputy and review date.

Materials and tools

- Three fillable guides on sheets 10.2, 10.8 and 10.9. The facilitator guide includes three examples and role instructions for the shift handover.
- Slides and observation sheet. Run the trial manually or through a prepared interview interface.

What to bring

- Identify critical knowledge areas and existing approved documents beforehand.
- Include two or three experts for the trial and the future steward.

The corrected statement, subject approval and confirmed KSE incorporation each have a separate status.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook

Workshop 11 / Enablement

Team Launch and Champions

Work through three questions of your own, check answers and practise routing feedback.

Duration	Net guide price	Participants
2 hours per group of up to 12 people.	EUR 1,750; each additional group on the same day EUR 900.	End users, team leads and future champions.

What you will work on

- Explore the approved use, its sources and available support.
- Work through three questions by voice, text or assisted input. Check a source, correct a misunderstanding and route feedback.
- Agree when the team will use the service and what the champions will do.

What you will take away

- Three personal questions per learner with evidence of the actions observed. A separate field records system access and any retest due.
- A quick guide, named champions and the first feedback meeting.

Materials and tools

- Worksheet 11.2 with case card Q11 for a source-based role-play.
- Guide, slides, workbook and one-page team quick guide.

What to bring

- Arrange two approved practice stations with suitable input aids for the system trial. If capacity is lower, split the group or allow catch-up time.
- Bring three work questions and appoint champions with time to help.

Learning actions can be observed in role-play. Assign an owner and a date to any outstanding system test.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook

Workshop 12 / Operations

Value and Knowledge Review

Use a monthly case to calculate time released and decide the next scope from evidence.

Duration	Net guide price	Participants
2-3 hours quarterly; kit agenda uses 2 hours 30 minutes.	Part of ongoing operations; EUR 1,750 separately.	Sponsor, CFO or finance, process owner and steward; operations where needed.

What you will work on

- Use monthly case R12-N to compare usage, usable results and total effort.
- Record the initial financial finding, then recalculate when a maintenance record arrives.
- Review finance, operations, contract terms and knowledge together before deciding the next scope.

What you will take away

- Two traceable calculations with separate findings for staff time and evidenced spending changes.
- A scope decision and actions with owners, acceptance criteria and a review date.

Materials and tools

- Guide, slides and worksheets built around one fictional monthly case.
- Sheet 12.2 records both calculations and 12.6 the decision. The facilitator supplies the upkeep record after the first calculation.

What to bring

- For your own review, bring comparable process data, team feedback and the applicable contract where relevant.
- Involve the people responsible for finance, operations and knowledge upkeep.

Any claimed contract effect needs evidence from the applicable agreement. Expansion requires a separate scope decision.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook

Workshop 13 / Partners

Facilitator Training for Partners

For each of four formats, record what the facilitator planned, led and handed over.

Duration	Net guide price	Participants
1 day, followed by separate joint facilitation at the first client.	EUR 950 per person, credited against the first joint workshop.	Agencies and independent consultants with client access. The agenda is planned for up to six learners.

What you will work on

- Plan formats 1, 2, 6 and 11 and rehearse a sourced demo with a fallback.
- Facilitate a short segment. Record what was observed, the help needed and the output handed over.
- Agree the next supported or independent task for each format.

What you will take away

- A personal four-row matrix for plans, observed facilitation and outstanding evidence. Each learner's practice segment counts for the format they demonstrated.
- A plan and observation criteria for the first jointly facilitated client session.

Materials and tools

- Kits for 1, 2, 6 and 11 and an observation rubric. Set up and test the demo with approved sample data and a fallback before the session.
- Personal offline format matrix 13.7 to complete, save and print.

What to bring

- Bring a prospective first client meeting and readiness to practise facilitation.
- Allow practice time and subsequent joint client facilitation.

Overmind agrees independent delivery for each format within the observed scope and approves pricing and outcome commitments.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Evidence by format

Lab D / Product variant of Context and Code

TalkToData Data Workshop

Calculate a business metric from order data and test what it can support.

Duration	Net guide price	Participants
Half a day, four hours.	EUR 3,500 according to the October 2026 catalogue.	Domain team, finance or BI, data owners, IT and sponsor; planned for 4-8 people.

What you will work on

- Define the question, reporting period, data cut-off and permitted role.
- Use separate CSV copies to test a late cancellation and a missing amount. Select the current version of each order before filtering by status.
- A second person checks the calculation and its limits for the period and role.

What you will take away

- A data inventory, metric definition and reproducible reference calculation.
- Test cases for cut-offs, missing values and access rights, with a bounded next scope or a documented reason to defer.

Materials and tools

- Fictional order CSV, slides and sheets D.3/D.4 for the calculation and checks. The guide contains the reference values.
- Scoping workbook and a spreadsheet application or an existing BI tool.

What to bring

- Bring three recurring questions and a known reference calculation. Prepare an approved anonymised sample for work on client data, or use the practice CSV.
- Include data owners and an authorised decision-maker for definitions and scope.

The exercise runs offline with the sample file. Access to company data at a later stage depends on the agreed permissions.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Fictional order data (CSV)

Lab T / Product variant with training partner

TalkToTrain Scenario Workshop

Role-play three cases, score independently and test transfer in a changed task.

Duration	Net guide price	Participants
Four-hour planning assumption; original catalogue specifies no duration.	No original guide price; agree individually.	Training partner, domain owners, team lead and future learners; planned for 4-8 people.

What you will work on

- Prepare three cases with role-specific information. The facilitator issues one card per role and attempt.
- Two observers independently score the same performance against three criteria using exact words as evidence.
- Give feedback and play a changed case. Save each attempt and any help received separately.

What you will take away

- Three scenarios with two variants each, a scoring rubric and a record of the initial judgements.
- A transfer plan with an accountable trainer, debrief and maintenance assignment.

Materials and tools

- Offline role-card library for the facilitator, worksheets and slides. Individual cards can be saved or printed.
- Guide with a worked scoring example. The cases can be run as role-play.

What to bring

- Bring three anonymised examples of difficult conversations and approved subject material.
- Name training partner and participants overseeing goals, feedback and practical support.

If observers disagree about a critical error, the training partner reviews the case and scoring criteria before approving it.

Open the materials online

Guide · Worksheets · Slides · Fillable workbook · Role cards for facilitators

Selecting by task and tool

Task	Formats	Who reviews what, and when?
Answer work questions with evidence	2, 3, 4, 7, 9, 11, 12	Steward · first review after launch · unresolved questions and source evidence
Transfer practical experience	4, 6, 10, 9, 11, 12	Expert and learner · after first use · observed decision and feedback
Design product and service conversations	2, 6, 7, 8, 11, 12	Service lead · after the first week · corrections and handovers
Explore business data	D · 3, 5, 7, 12 as needed	Finance lead · end of measurement period · reference calculation and variances
Prepare system actions and reports	3, 5, 6, 7, 8, 11, 12	Process owner · at pilot close · target system evidence, errors and rework
Practise conversations	T · 6, 11, 12 as needed	Training partner · after the transfer case · scored observation and next practice task

The sequence is a recommendation. The data lab can use the practice CSV. Agree a review date at pilot launch. Workshop 12 brings the evidence together for the scope decision.

Workshop tools

Included in the language pack

In the language pack, index.html links to every guide, worksheet, slide deck and exercise. The fillable workbook lets you save your answers and load them again later.

Practice tools

The pack includes the 4C matrix, scenario calculator, test registers, voice samples, a touchpoint prototype, individual evidence records, practice data and separate role cards. Each format page links to its materials.

Public planning tools

Use the scoping workbook to record scope and open questions. The time calculator compares staff time and estimated work value. Contract values and cash savings need their own evidence.

Access for delivery

Before a system test, agree the test environment, permitted data, role and owner. Subject approval and confirmed incorporation into KSE each require evidence.

Process and terms

1 Preliminary discussion

Use 30 to 45 minutes to clarify the need, goal, participants and preparation. Start with one team, one task and a verifiable outcome.

2 Preparation

Provide approved examples, sources and required access. The facilitator checks devices, language, demo and fallback.

3 Workshop

On site or remote, in German or English. Groups work on business tasks using approved examples or the fictional cases provided in the kit.

4 Results and follow-up

WS1 provides a short record within two working days. WS2 to WS13 provide the results document within five working days, counted from part 2 for WS6. In the data lab, the business team and data owners review the results within five working days. In the scenario lab, agree approval and follow-up with the training partner.

Rehearsed exercises

For all 13 workshops and both labs, simulated participants worked through the exercises in each language and tried them again after revision. Each rehearsal used a planned 45-minute window for selected exercises. The duration of the booked format appears on its catalogue page.

The language pack includes a joint rehearsal template for facilitators covering WS2, WS3 and WS8.

Pricing and delivery scope

• All guide prices are net and use October 2026 as their basis; travel expenses are additional. Preparation, delivery and the results document are included. The specific quotation confirms pricing and scope for 2027.

• The Observe pilot is a bounded start at a fixed price, typically eight to twelve weeks. Agree measurement, data quality, control boundaries and exit beforehand. Evidence then informs the decision to stop, adapt or expand.

• Technical connection, access publication and subject-matter approvals are separate decisions. A workshop or test does not publish guest access.

• Compliance workshops prepare decisions and do not replace legal advice. Handle client data and result files in the agreed approved location.

Discuss a workshop

overmind.one/en/contact-voice-intelligence/

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Current content and learning foundations

The programme connects the workshop materials with current Overmind articles and public strategy, product and scoping resources. Sources reviewed on 17 November 2026.

17.11.2026 / 4C
https://overmind.one/en/the-4cs-of-voice-intelligence-effective-profitable-workflows
15.11.2026 / Social Coding
https://overmind.one/en/why-social-coding-helps-your-voice-intelligence-break-through
15.11.2026 / Voice and practical actions
https://overmind.one/en/give-your-voice-hands
15.11.2026 / Silver Ager and knowledge transfer
https://overmind.one/en/silver-agers-why-companies-should-arrange-knowledge-transfer-early
15.11.2026 / Culture and working routines
https://overmind.one/en/culture-how-voice-intelligence-becomes-a-habit
10.11.2026 / Digital environment
https://overmind.one/en/voice-recognises-its-digital-environment
10.11.2026 / Circuit diagrams as an outlook
https://overmind.one/en/outlook-electrical-schematics-structured-data

Materials for the next step

All articles and downloads
Voice Operating Layer
English scoping workbook
Time and value calculator

Recognising a website or app grants no additional data access. Circuit-diagram extraction is an outlook. Agree deployment, supported functions and scope per project.

Choose TalkTo by task

This cross-reference brings together the names in the VOP strategy and the choices in the scoping workbook. Workshop numbers show where teams can practise each task.

Name	Task	Workshops
TalkToExpert	Capture expert knowledge	10, 9
TalkToTrain	Practise conversations	T, 6
TalkToKnowledge	Answer work questions from approved sources	4, 9
TalkToData	Analyse business data	D, 3
TalkToProcess	Design system actions and test them in an approved setting	5, 7
TalkToProduct	Explain products and compare variants	6, 8
TalkToReport	Draft and review reports	5, 6

From the catalogue to scoping

Both sources list Expert, Train, Knowledge, Data and Process. The strategy also lists TalkToProduct, while the scoping workbook offers TalkToReport. For product advice, record the task in the scoping notes. For report drafts, select TalkToReport and agree who checks the draft before export.

Before the pilot, the sponsor and subject owner confirm scope, available integrations and access rights.